



# Enterprise Workflow **Automation** & Document Management

Integrated workflow and  
document management  
platform.



Presented by  
SP Solutions (Pvt) Ltd.

# Engineered to automate **complex business** processes at scale.

eEDGEVANTAGE designed by our founder Jehan Bastians and built on the Java 17 technology stack is a platform that has powered more than 500 automated workflows for blue-chip enterprises across Sri Lanka.



## Purpose-Built for Complex, **High-Value** Workflows

eEDGEVANTAGE was created to support mature business verticals that demand precision, compliance, and operational efficiency. The platform includes a powerful workflow engine with native document management capabilities and has been deployed across:



**Banking & Insurance**  
Client onboarding,  
KYC workflows,  
multi-stage approvals,  
compliance routing.



**Credit Underwriting**  
Automated DSCR  
calculations, risk  
ratings, scorecards, and  
intelligent work  
allocation using our  
Round Robin logic.



**Procurement**  
Structured approval  
flows, vendor  
management, and  
audit-ready  
documentation.

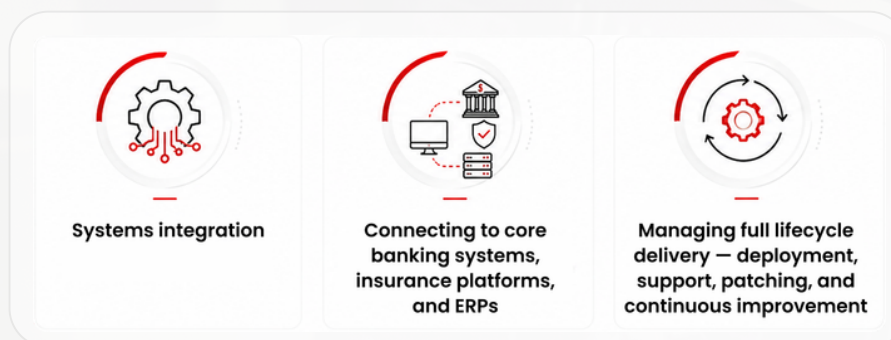


**Insurance Claims**  
Multi-party workflow  
coordination,  
document capture,  
and claims processing  
automation.



## Enterprise-Grade **Integration** Capabilities

Every solution delivered by SP Solutions from our inception in 2006 up to 2020 was built on eEDGEVANTAGE, enabling our team to develop a high degree of expertise in:



Over the years, our engineering teams have mastered the operational discipline required to maintain mission-critical systems for blue-chip clients, ensuring reliability and measurable value in daily operations.

### Management Dashboard



Sr - Manager - Operations & Transitions

#### Overview

Select Month

##### Transactions Received

SBU Filter

1,247

All Transaction this month

+12%

##### Completed Transaction by SBU



- Walkers Tours Ltd
- JayKay Marketing Services (Pvt) Ltd
- John Keells Office Automation
- Bentota Beach Hotel
- Cinnamon Lakeside

##### SLA Performance



82% 18%

W.SLA 892

O.SLA 197

#### Count of pending items

Team Filter

SBU Filter

Pending Items < 1 2 ... 10 >

|            |            |             |             |             |             |
|------------|------------|-------------|-------------|-------------|-------------|
| PA<br>1.8k | QC<br>2.8k | QMC<br>1.2k | TL<br>2.48k | CS<br>1.34k | SBU<br>1.5k |
|------------|------------|-------------|-------------|-------------|-------------|

| Team        | Company    | Sector        | Pending With |     |     |     |     |     |
|-------------|------------|---------------|--------------|-----|-----|-----|-----|-----|
|             |            |               | PA           | QC  | QCM | TL  | CS  | SBU |
| CDA         | 3005       | IT            | 91           | 252 | 68  | 400 | 125 | 120 |
| CDB         | 2500       | Retail        | 500          | 156 | 148 | 360 | 165 | 96  |
| CDC         | 7010       | Consumer Food | 382          | 66  | 462 | 150 | 112 | 270 |
| Jaffna      | 3100 - BBH | Transport     | 636          | 252 | 376 | 310 | 102 | 306 |
| Seenigama   | 3600       | Agriculture   | 482          | 294 | 259 | 520 | 87  | 192 |
| Mahawachiya | 2600       | Plantation    | 109          | 380 | 187 | 740 | 749 | 516 |

| SBU  | Within SLA | Outside SLA |
|------|------------|-------------|
| 2500 | 48         | 56          |
| 3005 | 12         | 23          |
| 7000 | 45         | 42          |
| 7010 | 72         | 19          |
| 3005 | 61         | 72          |
| 7200 | 16         | 82          |
| 7200 | 16         | 82          |
| 7200 | 16         | 82          |

# Endless Workflows, **One Platform**



## Banking & Financial Services

- Credit Card Application & Approval
- Mortgage/ Home Loan Origination
- Personal & Auto Loan Approval
- Credit Underwriting (DSCR/Scorecards)
- Account Opening / KYC onboarding
- Loan Restructuring / Hardship Applications
- Fraud Investigation Case Management
- Cheque & Remittance Processing
- Trade Finance / Letter of Credit Processing
- Document-Heavy Multi-Party Approval



## Insurance

- Claims processing (FNOL to Settlement)
- Mobile Scan for Damage Photos/ Documents
- Policy Underwriting
- Policy Renewal & Endorsement
- Agent Commission Approval & Reconciliation



## Procurement & Vendor Management

- Multi-Level Procurement Approval
- Vendor Onboarding & Due Diligence
- Three-Way Invoice Matching
- Contract Approval & Renewal Tracking
- RFQ/RFP Evaluation & Vendor Selection



## Facilities, Security & Site Operations

- Gate Pass / Visitor Management
- Asset issuance & tracking
- Vehicle Pass / Fleet Movement Approval
- Maintenance Request / Work Order management
- Building Access Card Request & Approval



## HR & People Operations

- Leave request & approval
- 21. Expense claims & reimbursement
- 22. Employee offboarding/exit — asset return, access revocation
- 23. Performance review & appraisal approval
- 24. Recruitment & interview approval workflow



## BPO & Document-Heavy Operations

- High-volume document digitisation & indexing
- Form-based data entry & transaction processing
- Customer complaint / query resolution tracking
- Quality control & rework routing
- multi-level approval process

\* And many more...



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## Platform Evolution

After seven major iterations, Edgevantage reached its final stable release in 2023. eEDGEVANTAGE is a very capable integrated workflow and document management system and we will continue to support our eEDGEVANTAGE clients with their workflow journeys.

However, we have since transitioned or are in the process of transitioning our Enterprise clients to our next-generation platform, which helps us leverage the benefits of modern technology including agentic AI functions and to keep up with developing compliance requirements.



## Let's Lead with Innovation

Discover how eEDGEVANTAGE drives reliable, compliant and efficient enterprise workflows.

### Contact Us



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**Designed, developed, and delivered by SP Solutions.**



Strategic Partnership  
Solutions