



ENSURING YOUR BUSINESS PROCESSES TRULY **FLOW**

Self-Designed, Self-Managed
Workflows for Everyday
Business Operations



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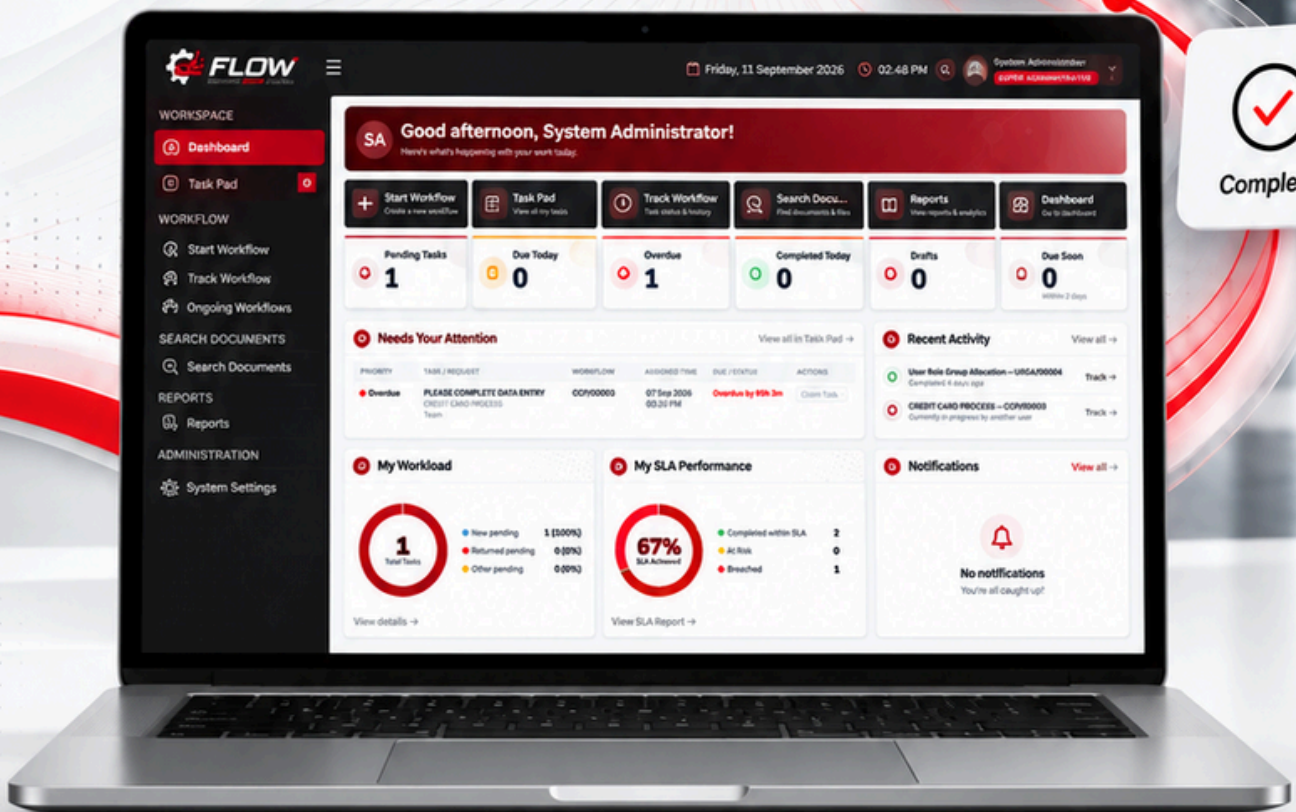
Review



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Website
www.sp-solutions.biz/flow



Email
info@sp-solutions.biz

Presented By SP Solutions

Giving business teams the **power to automate** with confidence.

While eEDGEVANTAGE and VE3 are engineered for complex, high-value enterprise workflows, many organisations also need a simpler, self-service platform to manage everyday processes.

Over the years, clients have consistently asked for a solution that allows them to design, configure and manage their own workflows without the need for custom development.



is our answer!

FLOW is a lightweight, flexible workflow engine that empowers businesses to automate routine processes using intuitive, generic user interfaces without compromising control or visibility.

Zero

Custom development required to launch a workflow

Self-Service

Teams design and manage their own workflows



Built for Everyday Operations

FLOW enables organisations to quickly build and manage smaller, high-frequency workflows.



Leave request and approvals



Simple customer service requests



Customer profile maintenance for bank, insurance and brokers



Ticketing and support workflows



Internal administrative processes

With FLOW teams can define their own workflow steps, user interfaces and routing logic – giving them the freedom to automate operational tasks and eliminating reliance on engineering teams.



Built for Simplicity, Speed & Control

FLOW was designed by Dinesh Wijesinghe to deliver a streamlined automation experience that complements our enterprise-grade platforms. It provides:

Easy workflow

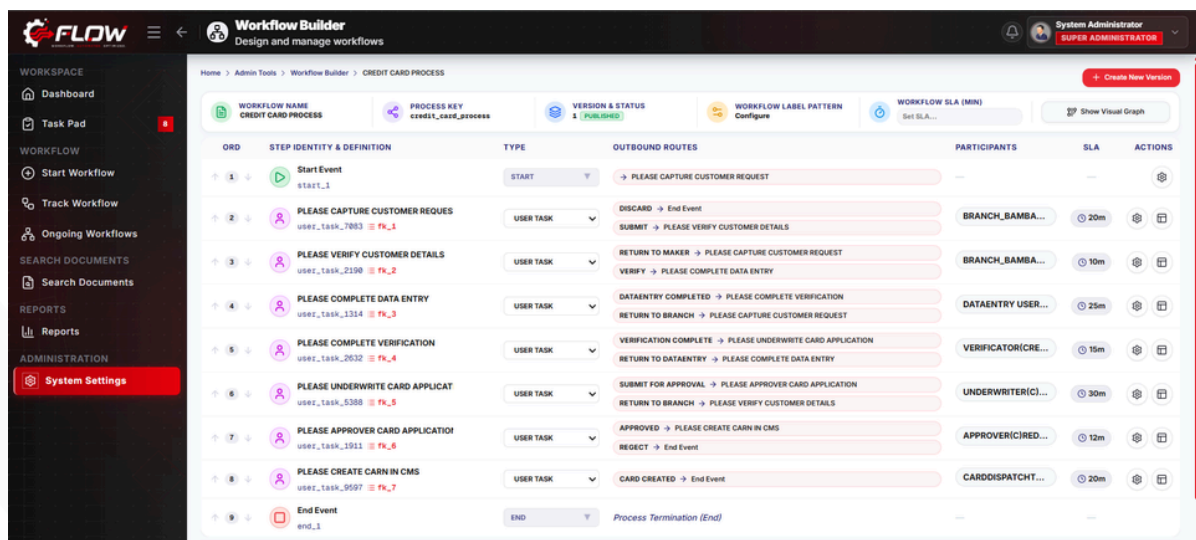
Configurable forms and interfaces

Rapid deployment

Minimal training requirements

Full visibility into process status and performance

This makes FLOW ideal for organisations that are looking to empower internal teams while maintaining governance and consistency.



ORD	STEP IDENTITY & DEFINITION	TYPE	OUTBOUND ROUTES	PARTICIPANTS	SLA	ACTIONS
1	StartEvent start_1	START	PLEASE CAPTURE CUSTOMER REQUEST			
2	PLEASE CAPTURE CUSTOMER REQUES user_task_7883 FW_1	USER TASK	DISCARD → End Event SUBMIT → PLEASE VERIFY CUSTOMER DETAILS	BRANCH_BAMBA...	20m	
3	PLEASE VERIFY CUSTOMER DETAILS user_task_2280 FW_2	USER TASK	RETURN TO MAKER → PLEASE CAPTURE CUSTOMER REQUEST VERIFY → PLEASE COMPLETE DATA ENTRY	BRANCH_BAMBA...	10m	
4	PLEASE COMPLETE DATA ENTRY user_task_1314 FW_3	USER TASK	DATAENTRY COMPLETED → PLEASE COMPLETE VERIFICATION RETURN TO BRANCH → PLEASE CAPTURE CUSTOMER REQUEST	DATAENTRY USER...	25m	
5	PLEASE COMPLETE VERIFICATION user_task_2632 FW_4	USER TASK	VERIFICATION COMPLETE → PLEASE UNDERWRITE CARD APPLICATION RETURN TO DATAENTRY → PLEASE COMPLETE DATA ENTRY	VERIFICATOR(CRE...	15m	
6	PLEASE UNDERWRITE CARD APPLICAT user_task_5388 FW_5	USER TASK	SUBMIT FOR APPROVAL → PLEASE APPROVER CARD APPLICATION RETURN TO BRANCH → PLEASE VERIFY CUSTOMER DETAILS	UNDERWRITER(C)...	30m	
7	PLEASE APPROVER CARD APPLICATION user_task_1311 FW_6	USER TASK	APPROVED → PLEASE CREATE CARN IN CMS REJECT → End Event	APPROVER(C)RED...	12m	
8	PLEASE CREATE CARN IN CMS user_task_5697 FW_7	USER TASK	CARD CREATED → End Event	CARDDISPATCHT...	20m	
9	End Event end_1	END	Process Termination (End)			

Ready for Customer Trials & Deployment

We are excited to roll out flow to some of our large institutional clients and to any new clients who are interested in managing their own workflows and implementing projects within their businesses.

The platform is designed to sit alongside VE3 and Edgevantage, giving clients a complete automation ecosystem, from simple DIY workflows to the most complex enterprise processes with multiple integrations.



Let's **simplify** your everyday workflows.

Get in touch and see how quickly your teams can automate everyday processes with FLOW.

Contact Us



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Designed, developed, and delivered by SP Solutions.